

Schedule 2026 Readme - Fall 2026

Release Version: 2026.0.36

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Requirements and Compatibility

Signature System Requirements

To find a complete list of system requirements across all the Signature modules, please refer to [System Requirements](#)¹².

Signature Version Compatibility

- Signature 2024 (18.07b09) or higher
- Signature Agent 2.4.39 or higher

Device Compatibility

Schedule is not designed to perform on smaller form factors, like a tablet computer or smartphone.

Incompatibility

WebDav is an optional IIS Feature not currently compatible with the Schedule services. It is our recommendation not to install WebDav on IIS as a prerequisite for Schedule. It is an optional feature that is not needed for Schedule and could potentially cause problems. If WebDav is a needed feature for other IIS websites installed (other than WennSoft software), we recommend that WebDav is removed from the Handler Mappings and Modules features for the particular IIS Site that Schedule is installed on.

1. Open the Internet Information Services (IIS) Manager.
2. Navigate the **Default Web Site**.
3. Double-click to open **Handler Mappings**.
4. Right-click **WebDav** and select **Remove**.
5. Select **Default Web Site**.
6. Double-click to open **Modules**.
7. Right-click **WebDav** and select **Remove**.
8. Perform IISRESET from elevated CMD prompt.

1. <https://wennsoft.atlassian.net/wiki/spaces/sig2026/pages/1620771407/System+Requirements>

2. <https://wennsoft.atlassian.net/wiki/spaces/sig2026/pages/1620771407/System+Requirements>

Upgrading and Installing Schedule

Upgrading Schedule From a Previous Version

You can upgrade to Schedule 2026.0.36 from version 3.0 or higher.

Installing Schedule for the First Time

Refer to the [Installation and Upgrade Guide](#)³ for detailed instructions.

Installation Notes

Install the .NET Core 4.8 Windows Server Hosting bundle

1. Install the [.NET Core Windows Server Hosting bundle](#)⁵ on the hosting system. The bundle installs the .NET Core Runtime, .NET Core Library, and the ASP.NET Core Module. The module creates the reverse proxy between IIS and the Kestrel server. If the system doesn't have an Internet connection, obtain and install the [Microsoft Visual C++ 2015 Redistributable](#)⁶ before installing the .NET Core Windows Server Hosting bundle.
2. Restart the system or execute **net stop was /y** followed by **net start w3svc** from a command prompt. Restarting IIS picks up a change to the system PATH made by the installer.



IMPORTANT

You must install the .NET Core Windows Server Hosting bundle after installing Internet Information Services (IIS). If you install the hosting bundle and then install IIS, you will get a CORS error. To fix this, uninstall the .NET Core Windows Server Hosting bundle and then reinstall the bundle.

Disable Security Software

Disable any security software before installing Schedule. Remember to re-enable this once the installation is complete.

Reboot Your Server

We recommend that you reboot your server before installing the Schedule installation or upgrade.

3. <https://wennsoft.atlassian.net/wiki/spaces/sched2026/pages/1641381991/Installation+and+Upgrade+Guide>

4. <https://learn.microsoft.com/en-us/aspnet/core/host-and-deploy/iis/hosting-bundle?view=aspnetcore-8.0>

5. <https://download.visualstudio.microsoft.com/download/pr/7e35ac45-bb15-450a-946c-fe6ea287f854/a37cfb0987e21097c7969dda482cebd3/dotnet-hosting-3.1.10-win.exe>

6. <https://www.microsoft.com/download/details.aspx?id=53840>

Obtain a Mapping API Key

If you use the Mapping feature, you must also obtain a Google, Bing, or Azure Mapping API key. Your mapping key is entered in Schedule Setup. See [Setting Up Mapping Options](#)⁷⁸.

Google Maps

You will need the **Maps JavaScript API** (Maps > Dynamic Maps), **Directions API** (Routes > Directions), and **Geocoding** (Places tab). Geocoding is required for setting coordinates.

<https://cloud.google.com/maps-platform/pricing/>

Bing Maps

<https://www.microsoft.com/en-us/maps/licensing/options>



- **Customers using Bing Maps for Enterprise Basic or Free license will no longer be able to use Bing Maps for Enterprise services beyond June 30, 2025.**
 - (a) **Basic / Free Licenses customers** who would like to continue using enterprise maps from Microsoft are encouraged to move to Azure Maps before **June 30, 2025**.
 - (b) **Existing Basic / Free Licenses customers** who would like to continue using Bing Maps for Enterprise until the service end date of **June 30, 2028**, can upgrade to a paid Enterprise License by contacting maplicq@microsoft.com⁹ before **June 30, 2025**.
- **Bing Maps for Enterprise services will retire, and support will end on June 30, 2028**, and customers will no longer be able to use any of the Bing Maps for Enterprise services.

Azure Maps

To use Azure Maps, you must create an Azure Maps account. See [Azure Maps Account | Access Subscription Key | Start Free \(microsoft.com\)](#)¹⁰.

To find your Azure Maps key:

1. Log into your Azure Portal account at <https://portal.azure.com/>.
2. Select **All resources**.
3. Select your **Azure Maps Account**. (The name displayed is what you've set up for your Azure Maps Account.)
4. Select **Authentication**.
5. Copy the **Primary Key**.
6. Paste this into **Key** field in the Schedule Settings Mapping Options for Azure Maps.

7. <https://wennsoft.atlassian.net/wiki/spaces/sched2026/pages/1641350101/Setting+Up+Mapping+Options>

8. <https://wennsoft.atlassian.net/wiki/spaces/sched2026/pages/1641350101/Setting+Up+Mapping+Options>

9. <mailto:maplicq@microsoft.com>

10. <https://www.microsoft.com/en-us/maps/azure/get-started?msocid=15d20711541e6a84066e149b55606bcf>

Issues Fixed

Administration

- **Administration page scrolling.** The Administration page now supports scrolling so users can view and edit all Schedule Board users without changing browser zoom or relying on keyboard navigation. (SCHED-2536)
- **Company selection scrolling.** The company selection list now supports scrolling when a user has access to many companies, making every available company accessible during sign-in or company changes. (SCHED-2576)
- **Resource communication settings.** Technician email values in Resource Options no longer retain trailing blank lines that can prevent appointment updates and workflow information from reaching XOι. (SCHED-2582)

Installation and Configuration

- **Updated server connection settings.** Modifying an existing Schedule installation to use a different server now updates the encrypted connection values correctly without requiring a full uninstall and reinstall. (SCHED-2577)
- **Installer password handling.** The Schedule installer now supports administrative account passwords that contain a semicolon. (SCHED-2578)

Maps and Scheduling

- **Map drawing functionality.** Schedule map drawing tools have been updated to remain available after the retirement of the previous mapping library. (SCHED-2533)

Schedule Board

- **Schedule Board loading.** The Schedule Board now loads resources reliably instead of remaining in a continuous loading state under the reported conditions. (SCHED-2575)

Service Calls and Appointments

- **Call Type retained on service calls.** Opening an existing service call no longer clears its Call Type. Saving the record preserves the previously selected value. (SCHED-2553)
- **Customer and location details on new calls.** When a service call is created from the Schedule Board, the New Service Call window now displays the customer, location, and address information correctly. (SCHED-2555)
- **Unassigned service call scheduling.** Multiple service calls can now be created for the UNASSIGNED resource from Customer Hub without an incorrect double-booking message. (SCHED-2557)
- **Call Type defaulting.** New service calls no longer receive an unintended Call Type when a Call Type record has a blank description. (SCHED-2558)
- **Equipment descriptions on new calls.** Equipment descriptions now display in the equipment list when a new service call is created. (SCHED-2566)
- **Bill To location filtering.** Customer Hub now honors the Exclude Bill To Locations setting and hides Bill To locations when the option is selected. (SCHED-2568)
- **Duplicate service calls and appointments.** Schedule now prevents repeated save actions from creating duplicate service calls and appointments. (SCHED-2569)

- **Appointment API field name.** The Appointment API and its Swagger documentation now use the corrected techAllowedOvertimeHours field name. (SCHED-2571)
- **Equipment displayed on service calls.** Equipment assigned to a service call now appears when the service call is opened from the Schedule Board. (SCHED-2580)
- **Closed service call contract numbers.** Contract numbers are now locked on closed service calls to prevent changes after the call is completed. (SCHED-2581)