

Signature Agent 2025 (2.5.30) November 2025

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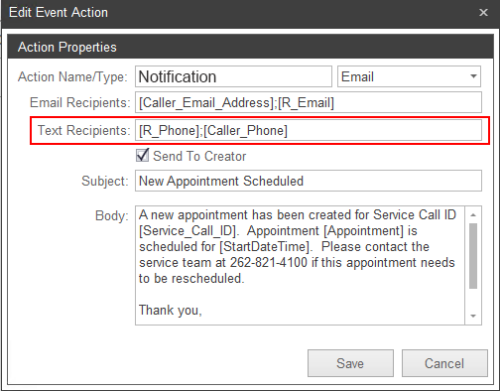
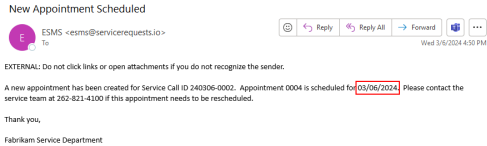
This release is only to update the year for Signature Agent 2025

The following bug fixes and new features were previously released with Signature Agent 2024 (2.5.30).

Bug Fixes

Case #	Description
AGNT-17	Signature Agent no longer fails to load CDC Configuration due to offline databases. Users had reported they were receiving an Unhandled Exception Error.

New Features

Case #	Description
AGNT-20	You can now set up an action to send a text message (SMS) notification when an event has been triggered. For example, if an appointment has changed for a technician, the technician receives a text message immediately. See Working With Event Triggers¹. 
SMS-2317	We've added a new StartDate mappable field so that when creating an email message, you can display just the start date without the start time. See Mappable Fields and Labels². 

1. <https://wennsoft.atlassian.net/wiki/spaces/sa2025/pages/1175978132/Working+With+Event+Triggers>

2. <https://wennsoft.atlassian.net/wiki/spaces/sa2025/pages/1175978194/Mappable+Fields+and+Labels>