

MobileTech 2024 (10.0) April 2025 Service Pack Readme

Release Version: 2024 (10.0.73)

Release Date: April 2025

Please review the [October 2024 Readme](#) for installation notes and compatibilities/incompatibilities.



- **If you are upgrading to Signature 2024 (18.7.9)**, you must upgrade to MobileTech 2024.
- If you are only upgrading MobileTech to version 2024, you can be on any of these [compatible Signature versions](#).

Microsoft Deprecating SMTP Basic Auth

Microsoft will deprecate SMTP Basic Auth in September 2025. **Basic auth** is a legacy authentication method that sends usernames and passwords in plain text over the network, making it vulnerable to credential theft, phishing, and brute force attacks. For more information about why this change is occurring, including FAQs, see <https://techcommunity.microsoft.com/blog/exchange/exchange-online-to-retire-basic-auth-for-client-submission-smtp-auth/4114750>.

Microsoft Exchange Online will remove support for Basic authentication with Client Submission (SMTP AUTH) endpoints for:

- [smtp.office365.com](#)
- [smtp-legacy.office365.com](#).

This MobileTech update includes new setup options so emails may be sent from MobileTech to authenticate an IMAP, POP, or SMTP OAuth via Outlook/Office 365.

- We've created a new [Email Settings](#) Setup Option that combines the previous email settings in Report Settings and new fields related to these changes.
- On the Email Settings page, we also have a section on Setting Up Azure OAuth. This information is included below.

Setting Up Azure OAuth

Step 1: Register MobileTech with the Microsoft Identity Platform

Complete the steps from Microsoft's [Quickstart: Register an application in Microsoft Entra ID](#) web page. This will provide the Tenant ID, Application Client ID, and Client Secret information required in the Email Setup Options in MobileTech Administration to authenticate sending emails.

Step 2: Set Up Microsoft Graph Permissions

After registering MobileTech as an application, you will need to add the following permissions to the Microsoft Graph API. For more information, see [Add permissions to access Microsoft Graph](#).

Permission Name	Admin Consent Request
Mail.ReadWrite	Yes
Mail.Send	Yes
offline_access	No
User.Read.All	Yes

Step 3: Complete the Email Settings in MobileTech Admin

Go to [Email Settings](#) to set up how your emails will be sent within MobileTech.

Bug Fixes

Case #	Description
MT-2097	The Timesheet Report will generate as expected when the device and server are in different time zones.
MT-2098	Tasks are no longer deleted after performing a Load Data when at least two technicians have tasks on different service calls.
MT-2099	The contract notes hyperlink is now working as expected on an appointment with equipment assigned that has contract notes.
MT-2100	The SSRS Report Connection no longer fails if the password contains the company name.
MT-2151	The Capture Photo Size and Upload Image Size settings defined in Woodford are now honored when attaching multiple images at one time.
MT-2158	Contact email addresses can now be updated as expected.
MT-2164	Contract notes are no longer disappearing after the device has been synced. The annotation sync filter for contract notes contained the incorrect technician filter.
MT-2189	Users will no longer receive the error message regarding JSON property "items" not having enough child elements when both Quadra and XOi Deep Linking are set to True.

Case #	Description
MT-2206	Reports are now sending an error to the Event Viewer if there is an issue.