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New in Connect2018. An admin level user may create new users.

1. Choose the drop-down arrow to the far right of the menu bar.

2. Choose *Edit Users/Roles*.



X Logout



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3. In the Users and Roles window, choose Add.



4. Enter the **Email Address** of the user you are creating. Choose OK.

Note: Each user must have a unique email address.





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5. In the Create User window, choose Yes.



6. In the Edit User window, enter the **Name** and choose the **Role** for the user. Choose *OK*.

**Note:** The Admin User role is the only installed role.

Edit User		×
General S	Settings	Į
6	Name: Email: Company: KEY2ACT Role: Admin User	
0	OK Cancel	



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7. After the user is created, a success window displays. Choose OK.

The user will need to check their email inbox for the temporary password.





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#### New user login and password change

The assumption is that the new user has installed Connect.

Double Click on the Connect2018 icon to start the software.

Login using the your email address as the user and the temporary password provided in the email.







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Choose the drop-down arrow to the far right of the menu bar.

Choose Change Password.

In the Change Password window, enter the **current password** and then enter the **new password** (twice).

Choose *OK*. Choose *OK* in the Success window.







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#### Forgot password

In the Login window, choose Forgot Password.

Choose *Yes* in the confirmation window

Choose *OK* in the success window.

Note: A message displays if the email address is not found in the database.

and the second	KEY2ALT
and the second s	Please Login to continue
CONNECT	User: user@123.com
	Password:
	Remember User
	ig In
	Having trouble? Check Network Status v 8.01.37
Confirm?	×
? Would you lil	ke to reset your password?
Yes	No







