



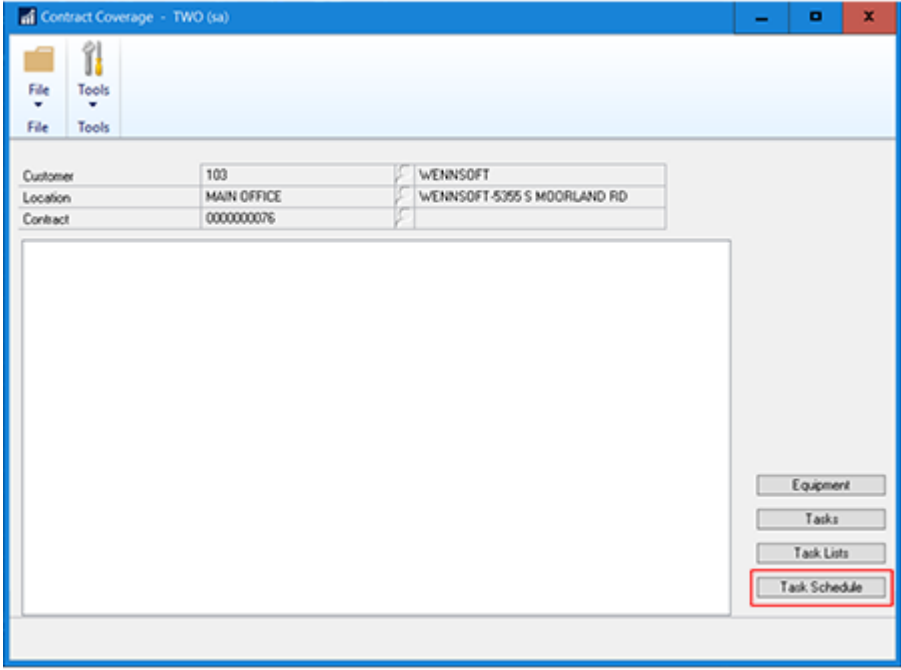
What's New in Signature 2023 (18.6.8)

Release Version: 2023 (18.6.8g813)

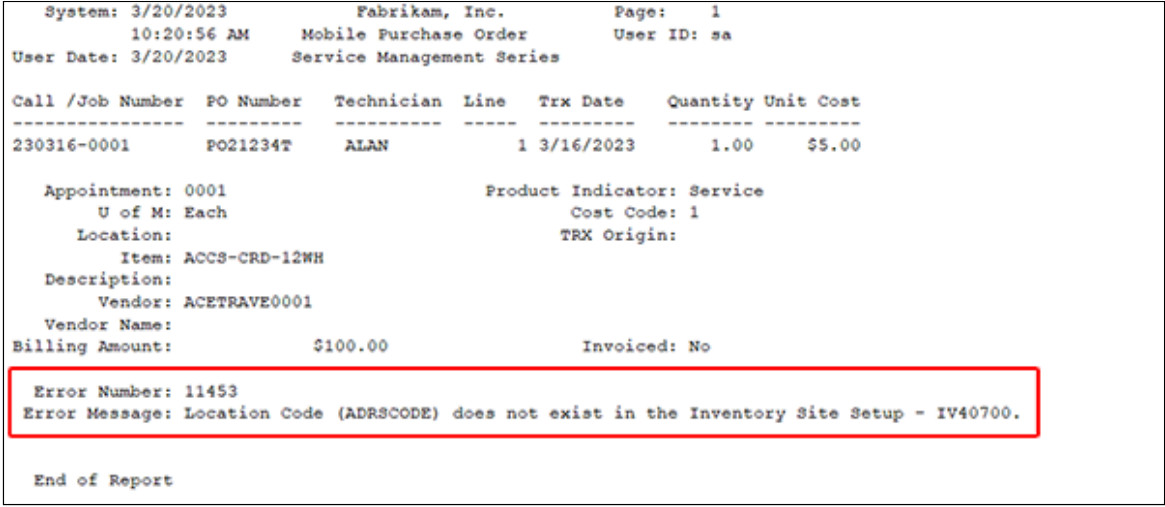
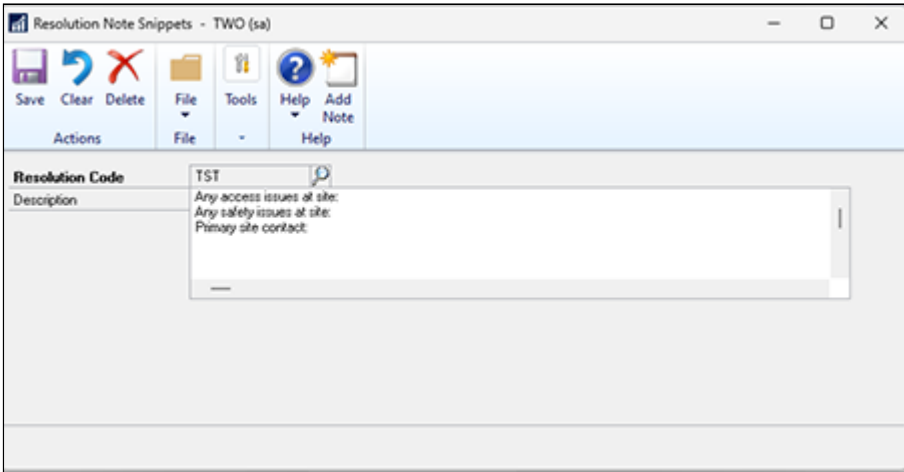
Release Date: November 2023

The following new features have been added to Signature:

Service Management

Case #	Description									
SMS-2067	We've updated the ws_ServiceCallInvoice_dsInvoice stored procedure to include a QueryID column to each select list to help determine the part of a procedure that may not be working for a specific invoice.									
SMS-2147	<p>You can now access the Task Schedule for a piece of equipment directly from the Contract Coverage using the new Task Schedule button. See Using the Contract Coverage Window¹.</p>  <p>The screenshot shows a software window titled 'Contract Coverage - TWO (sa)'. It has a menu bar with 'File' and 'Tools'. Below the menu is a table with the following data:</p> <table border="1"> <tr> <td>Customer</td> <td>103</td> <td>WENNSOFT</td> </tr> <tr> <td>Location</td> <td>MAIN OFFICE</td> <td>WENNSOFT-5355 S MOORLAND RD</td> </tr> <tr> <td>Contract</td> <td>0000000076</td> <td></td> </tr> </table> <p>Below the table is a large empty white area. On the right side, there is a vertical stack of buttons: 'Equipment', 'Tasks', 'Task Lists', and 'Task Schedule'. The 'Task Schedule' button is highlighted with a red rectangular box.</p>	Customer	103	WENNSOFT	Location	MAIN OFFICE	WENNSOFT-5355 S MOORLAND RD	Contract	0000000076	
Customer	103	WENNSOFT								
Location	MAIN OFFICE	WENNSOFT-5355 S MOORLAND RD								
Contract	0000000076									

¹ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8160969/Using+the+Contract+Coverage+Window>

Case #	Description
SMS-2151	<p>On the Mobile Purchase Order Edit list, we've added Error Code and Error Message information. See Process MobileTech and Schedule Purchase Orders².</p>  <p>The screenshot shows a report header with system information: System: 3/20/2023, Fabrikam, Inc., Page: 1, 10:20:56 AM, Mobile Purchase Order, User ID: sa, User Date: 3/20/2023, Service Management Series. Below is a table with columns: Call /Job Number, PO Number, Technician, Line, Trx Date, Quantity, Unit Cost. A single row is shown: 230316-0001, PO21234T, ALAN, 1, 3/16/2023, 1.00, \$5.00. Further down are appointment details: Appointment: 0001, U of M: Each, Location: , Item: ACCS-CRD-12WH, Description: , Vendor: ACETRAVE0001, Vendor Name: , Billing Amount: \$100.00, Invoiced: No, Product Indicator: Service, Cost Code: 1, TRX Origin: . A red box highlights the error message: Error Number: 11453 Error Message: Location Code (ADRSCODE) does not exist in the Inventory Site Setup - IV40700. The report ends with 'End of Report'.</p>
SMS-2172	<p>The Service Call Lookup by Customer window now includes a column for the purchase order number. For more information, see Viewing Existing Service Calls³.</p>
SMS-2173	<p>Resolution note snippets can now be created with more than one line. This text field is limited to 255 characters. See Setting Up Resolution Note Snippets⁴.</p>  <p>The screenshot shows a window titled 'Resolution Note Snippets - TWO (sa)'. It has a menu bar with 'File', 'Tools', 'Help', and 'Add Note'. Below the menu bar are icons for 'Save', 'Clear', 'Delete', 'File', 'Tools', 'Help', and 'Add Note'. The main area contains a 'Resolution Code' field with the value 'TST' and a 'Description' field with the text: 'Any access issues at site: Any safety issues at site: Primary site contact:'. The text field is multi-lined and contains three lines of text.</p>

² <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8160769/Process+MobileTech+and+Schedule+Purchase+Orders>

³ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8160855/Viewing+Existing+Service+Calls>

⁴ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8159457/Setting+Up+Resolution+Note+Snippets>

Case #	Description
SMS-2174	When the service or job appointment description exceeds 50 characters, an appointment note is created. The note can be marked as Is Internal so that the note does not appear on any customer reports. The note subject is titled Description. The appointment note can be viewed in as an attached note. See Adding Service Appointments to Calls ⁵ and Scheduling Job Appointments ⁶ .
SMS-2183	We have removed the Archive Utility from Signature Utilities. It was determined that this may be data damaging when running Check Links after running the Archive Utility.
SMS-2334	The Service Manager window has been optimized to load faster after selecting the customer ID.
SMS-2335	The Service Call Lookup window performance has been updated to decrease the amount of time before users can select a service call.

Job Cost

Case #	Description
JC-171	When copying additional lines into an SOP order that is assigned to SOP billing, when the user selects Save, they are prompted that the Job Cost code distributions are incorrect. The user will need to go to the Signature SOP Transactions window to add the cost codes on the new lines.
JC-383	We've updated the filters and sub-filters in the Close Job windows. See Closing a Job ⁷ . <ul style="list-style-type: none"> In the Filter section, you can now select one or more filters (job, project, customer, and/or division) to limit the display of jobs available to close. Previously, you could only select to filter by one criterion. Additionally, you can use the percentage (%) wild card in any of the filter fields. For example, if you entered B% in the Job field, only jobs starting with B will display. In the Sub Filter section, you can now select to display only inactive jobs. You can also now enter an As Of Cost Posting Date to limit the jobs by the date of the last cost on a job.
JC-545	The Recreate Summary performance has been updated and now processes considerably faster.
JC-554	For the AIA Job/Project Invoice, we've increased the company name character length from 41 to 65 characters so that the AIA Invoice will print as expected for companies with a name that falls within the 65-character limit.

⁵ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8159695/Adding+Service+Appointments+to+Calls>

⁶ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8161195/Scheduling+Job+Appointments>

⁷ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8161333/Closing+a+Job>

TimeTrack

Case #	Description
TT-105	We've updated the Exporting TimeTrack Data process so that the commit process is now run before exporting the file. Transactions that had errors and were not committed (and still in table WS10702) are removed from table WS50000. See Exporting TimeTrack Data to a Third-Party Payroll Module ⁸ .

⁸ <https://wennsoft.atlassian.net/wiki/spaces/1806b08/pages/8161961/Exporting+TimeTrack+Data+to+a+Third-Party+Payroll+Module>
