

Schedule 2023 (6.0) Readme

Release Version: Schedule 2023 (6.0.38)

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Requirements and Compatibility

Signature System Requirements

To find a complete list of system requirements across all the Signature modules, please refer to [System Requirements](#)¹².

Signature Version Compatibility

- Signature 18.04b06 or higher
- MobileTech 8.5.57 or higher for XOi Deep Linking
- Building Optimization Broker 1.3 or higher
- Signature Agent 2.4.39 or higher
- Map2BOB 1.1.16 or higher

Device Compatibility

Schedule is not designed to perform on smaller form factors, like a tablet computer or smartphone.

Incompatibility

WebDav is an optional IIS Feature that is not currently compatible with the Schedule services.

It is our recommendation not to install WebDav as one of the features installed on IIS as a prerequisite feature for Schedule. It is an optional feature and not needed for Schedule and could potentially cause problems.

If WebDav is a needed feature for other IIS websites installed (other than WennSoft software), we recommend that WebDav is removed from the Handler Mappings and Modules features for the particular IIS Site that Schedule is installed on.

1. Open the Internet Information Services (IIS) Manager.
2. Navigate the **Default Web Site**.
3. Double-click to open **Handler Mappings**.
4. Right-click **WebDav** and select **Remove**.
5. Select **Default Web Site**.
6. Double-click to open **Modules**.
7. Right-click **WebDav** and select **Remove**.
8. Perform IISRESET from elevated CMD prompt.

¹ <https://wennsoft.atlassian.net/wiki/spaces/1805b07/pages/7507956/System+Requirements>

² <https://wennsoft.atlassian.net/wiki/spaces/1805b07/pages/7507956/System+Requirements>

Upgrading and Installing Schedule

Upgrading Schedule from a previous version

You can upgrade to Schedule .38 from version 3.0 or higher.

Installing Schedule for the first time

Refer to the [Installation and Upgrade Guide](#)³ for detailed instructions.

Installation Notes

- [Install the .NET Core 3.1 Windows Server Hosting bundle](#) (page 2)
- [Obtain a Mapping API Key](#) (page 2)

Install the .NET Core 3.1 Windows Server Hosting bundle

1. Install the [.NET Core Windows Server Hosting bundle](#)⁴ on the hosting system. The bundle installs the .NET Core Runtime, .NET Core Library, and the ASP.NET Core Module. The module creates the reverse proxy between IIS and the Kestrel server. If the system doesn't have an Internet connection, obtain and install the [Microsoft Visual C++ 2015 Redistributable](#)⁵ before installing the .NET Core Windows Server Hosting bundle.
2. Restart the system or execute **net stop was /y** followed by **net start w3svc** from a command prompt. Restarting IIS picks up a change to the system PATH made by the installer.

IMPORTANT

You must install the .NET Core Windows Server Hosting bundle after installing Internet Information Services (IIS). If you install the hosting bundle and then install IIS, you will get a CORS error. To fix this, uninstall the .NET Core Windows Server Hosting bundle and then reinstall the bundle.

Obtain a Mapping API Key

If you will be using the Mapping feature, you will also need to obtain a Google or Bing Mapping API key:

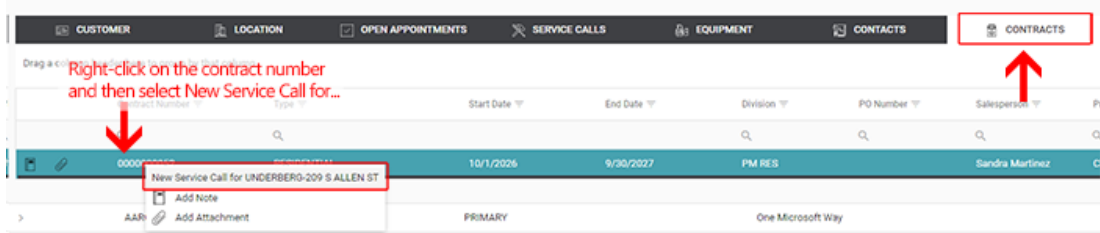
- Google Maps: <https://cloud.google.com/maps-platform/pricing/> You will need the **Maps JavaScript API** (Maps > Dynamic Maps), **Directions API** (Routes > Directions), and **Geocoding** (Places tab). Geocoding is required for setting coordinates.
- Bing Maps: <https://www.microsoft.com/en-us/maps/licensing/options>

³ <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144169/Installation+and+Upgrade+Guide>

⁴ <https://download.visualstudio.microsoft.com/download/pr/7e35ac45-bb15-450a-946c-fe6ea287f854/a37cfb0987e21097c7969dda482cebd3/dotnet-hosting-3.1.10-win.exe>

⁵ <https://www.microsoft.com/download/details.aspx?id=53840>

New Features

Case #	Description
SCHED-1354	You can now set Schedule Visible Hours at the user level in each user's User Profile window. If the user-level setting is not set up, the company-level setting is used. See Viewing Your User Profile ⁶⁷ and Setting Up Schedule Configuration ⁸⁹ .
SCHED-1416	Service calls can now be created from the Contract row in the Customer Hub. The New Service Call window (back on the Schedule tab) adds the contract number and the service call type of Maintenance. If needed, you can edit the service call type. The customer's information also auto-populates. See Working with the Contracts Tab ¹⁰¹¹ and Creating a Service Call ¹²¹³ . 
SCHED-1507	A View Only pre-defined role has been added to the User Roles tab. This role has only View permissions. See Working with Roles ¹⁴¹⁵ .
SCHED-1580	On the Schedule Board, resized pane settings are now stored in the browser settings. Users won't have to resize the panes every time they log in or if they refresh their browser.
SCHED-1611	We've added a setup option to the Company Settings > Configuration section to include technicians who are also set up as vendors in Signature. The new Show Technician Vendors option defaults to marked, so that technician vendors are included in the resources list. To only show technicians who are not set up as vendors, unmark this checkbox. See Setting Up Schedule Configuration ¹⁶¹⁷ .

6 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144176/Viewing+Your+User+Profile>
7 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144176/Viewing+Your+User+Profile>
8 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144190/Setting+Up+Schedule+Configuration>
9 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144190/Setting+Up+Schedule+Configuration>
10 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144319/Working+with+the+Contracts+Tab>
11 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144319/Working+with+the+Contracts+Tab>
12 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144249/Creating+a+Service+Call>
13 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144249/Creating+a+Service+Call>
14 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144182/Working+with+Roles>
15 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144182/Working+with+Roles>
16 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144190/Setting+Up+Schedule+Configuration>
17 <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144190/Setting+Up+Schedule+Configuration>

Case #	Description
SCHED-2197	<p>When creating purchase orders in Schedule, the purchase order numbers will now be unique to Schedule, similar to how purchase orders are unique from MobileTech. See Working with Purchase Orders¹⁸¹⁹.</p> <p>SCHYYMMDD####</p> <ul style="list-style-type: none"> • Prefix = 'SCH' • YY = 2 Digit current year • MM = 2 Digit current month • DD = 2 Digit current day • #### = This number starts fresh every day with "0001".

Issues Fixed

Case #	Issue Fixed
SCHED-1616	Existing Description notes are no longer overwritten when updating the note in Schedule that was initially created in Signature.
SCHED-1645	On the Service Call window, we've increased the Contract Type Description field to display up to 30 characters.
SCHED-1647	<p>We've updated the user interface to:</p> <ul style="list-style-type: none"> • Prevent the resource column header from being cut off after the Visual Start/End Times are updated in User Preferences and the user is in the Timeline view. • Apply saved changes to the Schedule layout when refreshing the Schedule page in another browser.
SCHED-1683	Schedule is now updating the Modified User ID (MDFURID), Modified Date (MODIFDT), and Modified_Time columns when an appointment is marked complete.

¹⁸ <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144154/Working+with+Purchase+Orders>

¹⁹ <https://wennsoft.atlassian.net/wiki/spaces/SCHED60/pages/7144154/Working+with+Purchase+Orders>