What's New in Signature 2025 (18.8)

Release Version: 2025 (18.8.10g007)
Release Date: November 2025

The following new features have been added to Signature:

Service Management

Case #	Description
SIG-233	**Refrigerant tracking has been updated to comply with the <u>American Innovation and Manufacturing (AIM) Act</u>[1]'s 2026 reporting requirements.** The AIM Act brings major changes to refrigerant management. Businesses must meet new regulatory requirements for tracking, reporting, and leak detection by January 1, 2026. See <u>Refrigerant Tracking</u>[2]. • Systems with **15 pounds or more of high-GWP refrigerant** must follow stringent leak repair timelines beginning in 2026 <u>ICC+8Thalo Labs+8Grasshopper Heating, Cooling & Plumbing+8</u>[3]. **We've added four new refrigerant equipment types**: • 7 - Small Appliance < 15 pounds • 8 - Mid-Size Appliance 5 to 50 pounds • 9 - Commercial Refrigeration >= 1,500 pounds (GWP > 53) • 10 - Industrial Process Refrigeration >= 1,500 pounds (GWP > 53) • **We've removed the *6 - Mid-Size Appliance 5 to 50 pounds* refrigerant tracking type** from the drop-down selection, as it is no longer exempt in 2026. Equipment records that are currently using this option are permitted to continue using it. • **Automatic Leak Detection (ALD)** systems become mandatory: Systems with 1,500 pounds (or more) of high-GWP refrigerant will need to have Automatic Leak Detection (ALD) system installed by January 1, 2026 for new systems, and by January 1, 2027 for existing systems. Any equipment that falls in the >= 1,500 pounds of refrigerant will need to be re-categorized. Leak rate calculations have not changed for Commercial (20%) and Industrial (30%) systems. • For **new installations** on or after January 1, 2026—immediately upon or within 30 days of equipment installation. • For **existing systems** installed between 2017 and 2025—by **January 1, 2027**. **We've added an Automatic Leak Detection Installed checkbox on the equipment record's Additional Fields window.** See <u>Working With Equipment Records</u>[4]. • **The Refrigerant Tracking Leak Rate Analysis Report has been updated.** You will need to deploy this report to see the updated version. For information on deploying the report, see <u>Signature SSRS Reports Setup</u>[5]. **Click to view report screenshot.**

1. https://www.epa.gov/climate-hfcs-reduction/background-hfcs-and-aim-act
2. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595829948/Refrigerant+Tracking
3. https://thalolabs.com/blog/epa-refrigerant-rules-what-you-need-to-know/?utm_source=chatgpt.com
4. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595829624/Working+With+Equipment+Records
5. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595842359/Signature+SSRS+Reports+Setup

Case #	Description
	Starting Date 01/01/1900 Ending Date 09/23/2025 Customer Number Address Code Equipment ID Show Detail ● True ○ False **Refrigerant Tracking Leak Analysis Report** 1/1/1900 - 9/23/2025 (see table below)

Equipment ID	Equipment Description		Refrigeration Equipment Type				Optimal Charge	EPA Leak Rate Max Pct	Master Equipment Id / Description	
Service Date	Service Call	Orig Service Call	New Added	Leak Found	Leak Repaired or Attempted	ALD Installed	Leak Rate		Initial Leak Test Date	Followup Leak Test Date
⊟ Customer: 105 --- LAKE PARK GOLF SUPPLY2										
⊟ Address: MAIN OFFICE --- LK PK-16778 W BELOIT RD										
EQUIP003			Commercial Refrigeration 50 to 500 pounds			No	10.00	20.00%		
6/29/2022	220629-0003		3.00	No			30.00%			

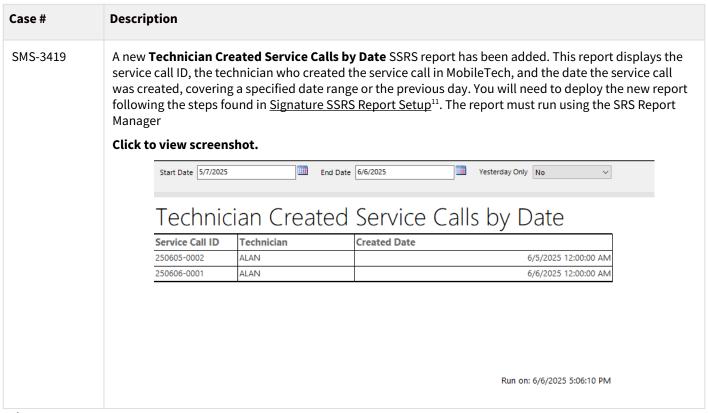| Case #	Description
SMS-2797	**We've added a Mass Transfer Service Costs to Job utility window.** Use the Mass Transfer Costs to Job window to filter the completed service calls that are not the MC or MCC call type and are assigned to Job Cost jobs. Instead of having to go into each service call to transfer the costs or billing to a job, you can select several service calls at once, which will create a General Ledger journal entry for each service call, then close the service call. For more information, see Mass Transfer Service Costs to Job[6].
SMS-3365	**We've updated Certified Payroll reports to work with Service Calls.** See Certified Payroll[7]. In Invoice Setup Options, mark Certified Payroll in the Payroll Posting Options section. See Choosing Posting Options[8]. Marking this checkbox enables the Certified Payroll checkbox on the Location and Service Call windows. See Working With Location Records[9] and Creating Service Calls With One Appointment[10]. **Notes for Service Management Certified Payroll** • The Maintenance Contract window does not have the Certified Payroll checkbox, but if the location has Certified Payroll marked, and you have a contract at that location, the creation of PM Tasking (Service Calls) from the contract will take the location flag when creating the calls. • WS Utilities Import feature for service calls is NOT updated to create the calls from the import. You will have to go to the calls you want Certified and mark them manually. • WS Integration Manager (SmartConnect imports) and its Service Call import was NOT updated to include the Certified flag. However, if the location has the Certified Marked, then the imported call will have it also marked.

6. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/1228439554/Mass+Transfer+Service+Costs+to+Job
7. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595845448/Certified+Payroll
8. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595836520/Choosing+Posting+Options
9. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595829585/Working+With+Location+Records

Case #	Description
SMS-3419	A new **Technician Created Service Calls by Date** SSRS report has been added. This report displays the service call ID, the technician who created the service call in MobileTech, and the date the service call was created, covering a specified date range or the previous day. You will need to deploy the new report following the steps found in Signature SSRS Report Setup[11]. The report must run using the SRS Report Manager **Click to view screenshot.**

Job Cost

Case #	Description
JC-190	We've updated the American Institute of Architects (AIA) billing report to include a percentage total on Column G (last page).

Time Sync2Core

Case #	Description
SIG-141	We've updated the .NET version in Sync2Core to 9.0.

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10. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595830102/Creating+Service+Calls+With+One+Appointment
11. https://wennsoft.atlassian.net/wiki/spaces/sig2025/pages/595825464/Signature+SSRS+Report+Setup