

MobileTech Refrigerant Tracking Compliance Update Instructions

January 17, 2019

This MobileTech update is for refrigerant users to assist with the EPA's Section 608 regulation leak rate tracking. Users who do not use refrigerant tracking do not need to install this update.

With the Environment Protection Agency Section 608 2019 Leak Rate Calculations effective January 1, 2019, the MobileTech Refrigerant window has been updated to include Refrigerant Equipment Type, Maximum Leak Rate, and Current Leak Rate. The Call Summary and Appointment Summary reports have also been updated to include this information. On the reports, if the current leak rate exceeds the maximum leak rate, the Current Leak Rate cell will be highlighted.

This update does not require updating the MobileTech Client mobile app (Android, iOS, or Windows devices), but will require an updated Woodford project to be imported. We recommend that you create a backup of your existing Woodford project.

Prerequisites

Signature 2018 R2, 2016 R3 SP1, or 2015 R2 SP3

Installation Files

Install the following files in the order listed:

- MobileTech Admin 6.0.50
- MobileTech Sync Server 6.0.50
- MobileTech Integration Sync 6.0.50

Completing the update

1. Log into **MobileTech Administration**.
2. The Update Middle Tier Database window displays (or choose **Tools** and then choose **Update Middle Tier Database**).
3. Enter the administrator email address and password.
4. Choose *Update*.
5. Choose **Tools** and then choose **Create MobileTech Objects**.
6. Choose *Process*.
7. Choose **Load Data** and mark **Sync Lookups**.
8. Choose the technicians or choose **Select All**.
9. Choose *Import*.

Updating the Woodford Project

We recommend that you create a copy of the current project. Any previous customizations will need to be re-applied to the new project. To create a copy of the current project, in Woodford choose the project and then choose *Clone*. Rename the project, choose the appropriate roles, and then choose *OK*.

1. In MobileTech Administration, choose **Tools** and then choose **Launch Woodford**.
2. Log into Woodford.
3. Import the new project by choosing **Import** and then navigate to *C:\Program Files (x86)\Signature\Signature MobileTech Admin\Woodford*.
4. Choose **MobileTech.woodford** and then choose *Open*.
5. Choose *Overwrite*. (Make sure that you have a copy of your current Woodford project prior to overwriting.)

Updating the MobileTech English Language Localization File in Woodford

We recommend that you make a backup of the current MobileTech-org.lang file prior to importing the new language file.

To make a backup in Woodford, choose **Localizations**. Double-click MobileTech-org.lang and then choose *Export*. Name the backup file and then choose *Save*.

1. In Woodford, choose **Localizations**.
2. Double-click *MobileTech-org.lang*.
3. Choose *Import* and navigate to *C:\Program Files (x86)\Signature\Signature MobileTech Admin\Woodford*.
4. Choose *MobileTech-org.lang* and then choose *Open*.
5. Choose the Back (arrow) icon on the top left.
6. Choose *Save*.
7. Publish the project.

Updating the MobileTech Client

While the MobileTech Client app does not have an update to install, users will need to synchronize in order to see the new fields.

Deploying the updated the SRS Reports

To update the Call Summary and Appointment Summary reports, you will need to run the Signature SQL Reporting Wizard found in the Service Management Service Options window. (Microsoft Dynamics GP > Tools > Settings > Service Management > Service Options)

1. Enter the Microsoft Dynamics GP Server name and instance.
2. Enter your server **User Name** and **Password**, then choose *Next >*.
3. Select the company database. You will need run the wizard multiple times if you wish to deploy the SRS reports for multiple companies.
4. Enter the **Report Server URL**.
5. Enter the **Dynamics/Signature Directory**.
6. Choose *Next >*.
7. Unmark all folders.
8. Expand **Service Management** and mark **Appointment Summary Report** and **Call Summary Report**.
9. Choose *Deploy*.